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COMMONWEALTH OF VIRGINIA  
STATE CORPORATION COMMISSION

AT RICHMOND, JULY 20, 2000

APPLICATION OF

BELL ATLANTIC - VIRGINIA, INC.

CASE NO. PUC000168

To implement extended local  
service from the Newport News  
zone of the Newport News  
Metropolitan Exchange Area to GTE  
South Incorporated's Crittenden  
Exchange

ORDER PRESCRIBING NOTICE

On June 16, 2000, Bell Atlantic - Virginia, Inc. ("BA-VA" or "the Company"), filed an application with the State Corporation Commission ("Commission") pursuant to § 56-484.2 of the Code of Virginia ("Code"). BA-VA proposes to notify its customers in the Newport News zone of the Newport News Metropolitan Exchange Area ("Newport News Exchange") of the increases in monthly rates that would be necessary to expand their local service to include GTE South Incorporated's ("GTE") Crittenden Exchange.

The application states that, on August 30, 1999, telephone customers in the Crittenden Exchange petitioned the Commission for local calling to the Newport News Exchange. Using a cost study prepared by GTE, the Commission determined the increase in monthly rates for service that would result from this expansion. Customers were polled regarding their willingness to pay the

increased rates for local calling to the Newport News Exchange. The majority of those responding supported the proposal.

Cost studies now have been conducted to determine the monthly rates for extended local service from the Newport News Exchange to the Crittenden Exchange. Because the resulting rate increase for one-party residential customers does not exceed five percent of the existing monthly one-party residential flat rate for the Newport News Exchange, a poll of these customers is not required pursuant to § 56-484.2 of the Code.

NOW, having considered the Company's application, the Company's proposed public notice, and applicable law, the Commission is of the opinion that this matter should be docketed; that BA-VA should give notice of this application to its customers in the Newport News Exchange; and that those customers should be permitted to file comments and requests for hearing.

Accordingly, IT IS THEREFORE ORDERED THAT:

(1) This matter is docketed and assigned Case No. PUC000168.

(2) On or before August 25, 2000, BA-VA shall publish the following notice in the Newport News Exchange twice as display advertising (not classified advertising) in newspapers of general circulation in that exchange as follows:

NOTICE THAT BELL ATLANTIC - VIRGINIA  
PROPOSES TO EXPAND THE LOCAL SERVICE AREA  
OF THE NEWPORT NEWS ZONE OF THE  
NEWPORT NEWS METROPOLITAN EXCHANGE AREA  
TO INCLUDE THE CRITTENDEN EXCHANGE  
OF GTE SOUTH INCORPORATED  
CASE NO. PUC000168

Telephone customers in GTE South Incorporated's Crittenden Exchange have petitioned the Virginia State Corporation Commission ("Commission") for local calling to Bell Atlantic - Virginia, Inc.'s (BA-VA), Newport News zone of the Newport News Metropolitan Exchange Area ("Newport News Exchange") (please refer to customer guide page 17 of BA-VA's Peninsula Telephone Directory for a list of telephone numbers included in the Newport News Exchange). Customers in the Crittenden Exchange were polled regarding their willingness to pay an increase in monthly rates for local calling to the Newport News Exchange. The majority of customers responding in the Crittenden Exchange supported this expansion of local service.

Based on BA-VA's costs, the Commission determined the increase in monthly rates for local service for customers in the Newport News Exchange to call the Crittenden Exchange (telephone numbers beginning with 757-202, 238, 239, 297, 815). The monthly rates would increase as follows: flat rate residential service, \$0.04; residential message rate service, \$0.02; residential measured rate service, \$0.02; residential economy rate service, \$0.01; residential exchange only service, \$0.03; business flat rate lines, \$0.14; business message rate lines or trunks, \$0.03; business measured rate lines or trunks, \$0.03; and flat rate PBX trunks, \$0.23.

Customers whose rates are not listed above or who desire more information on this proposed change should contact BA-VA's customer service center with residential customers calling 954-6222 and business customers calling 954-6888. Copies of BA-VA's application may be obtained by contacting the customer service center at the telephone numbers listed above. Copies may also be reviewed at the Commission's Document Control Center located on the first floor of

the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219.

Any customer wishing to comment on the proposed change to their local calling area or to request a hearing may do so by filing such comments or requests, in writing, with the Clerk of the Commission, Joel H. Peck, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, on or before September 25, 2000. Any such filing should refer to Case NO. PUC000168.

The Commission shall convene a hearing on the proposed extension of the local calling area if at least the lesser of five percent or one hundred fifty (150) of the customers within the Newport News Exchange request a hearing; otherwise the Commission may consider the application without convening a hearing.

(3) On or before September 25, 2000, BA-VA shall provide proof of notice required herein.

(4) A copy of this Order and the application shall be made available for public inspection at the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219, from 8:15 a.m. to 5:00 p.m., Monday through Friday. A copy of the application also shall be furnished by the BA-VA Customer Service Center upon customer request.

(5) On or before September 25, 2000, BA-VA customers who may be affected by this proposal may file with the Clerk of the Commission written comments or requests for hearing about this application. Any corporation shall be represented by counsel in accordance with Rule 4:8 of the

Commission's Rules of Practice and Procedure and shall file an original and fifteen (15) copies of any comment or request for hearing on or before that deadline.

Individuals may file single copies. All comments or requests for hearing shall be filed with Joel H. Peck, Clerk, State Corporation Commission, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, and shall refer to Case No. PUC000168.

(6) On or before October 6, 2000, the Division of Communications shall file a report with the Commission on the comments received.

(7) The Commission shall convene a hearing on the proposed extension of local calling area if at least the lesser of five percent or one hundred fifty (150) of the Newport News Exchange customers request a hearing; otherwise, the Commission may consider BA-VA's application without convening a hearing.